# CHALET HOTELS Corporate Presentation

March 2020

## What Defines Us



### Pedigree

K Raheja Corp Leading real estate developer in India for over Four Decades

# **Proficiency**

Right Assets
 Right Location
 Right Partnership
 Right Team



# Performance

Robust Operating Performance



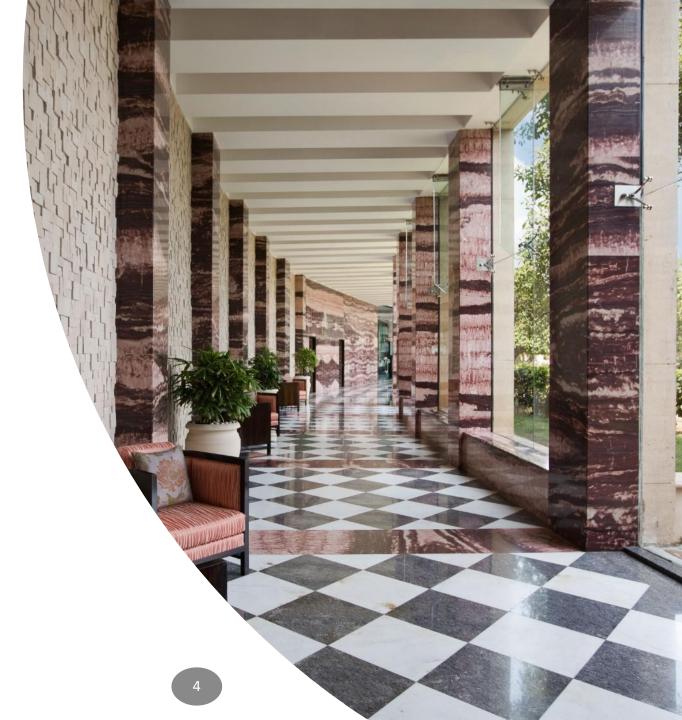
# K Raheja Corp – A Group Overview

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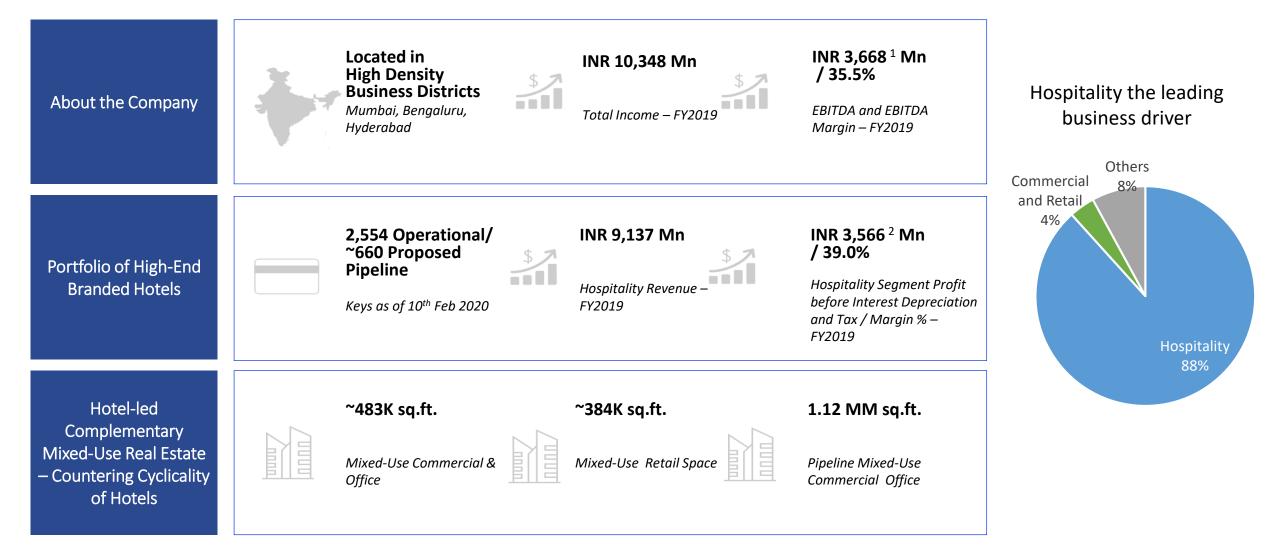
1. Chalet Hotels - 2,554 keys and others Including joint ownership assets

# About Chalet.. CHALET



# Well Positioned to Benefit from Industry Trends





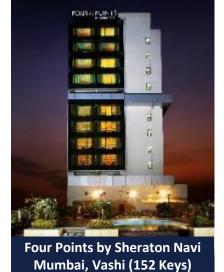
## Our Hotel Portfolio





#### **Strategically Chosen Brands at Key Locations**

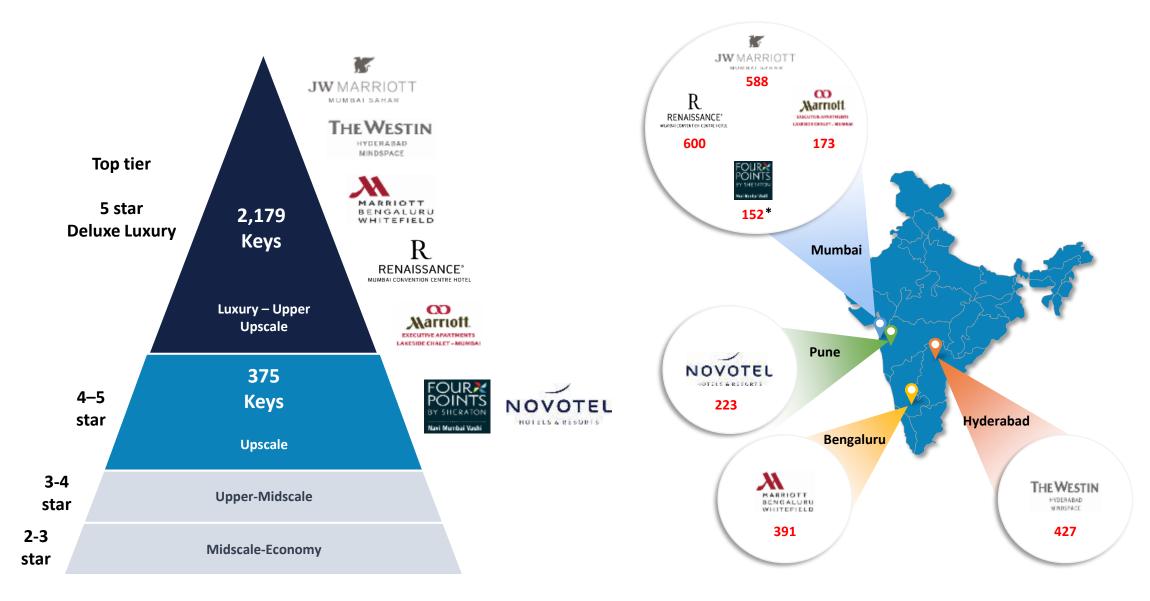
#### **Leading to Market Leadership**



# RENAISSANCE Renaissance Mumbai Convention Centre Hotel (600 Keys). Proposed to be rebranded as 'Westin' in 2020

<sup>1</sup>Acquired on Feb 2020

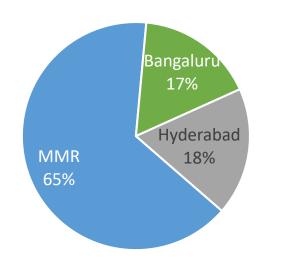




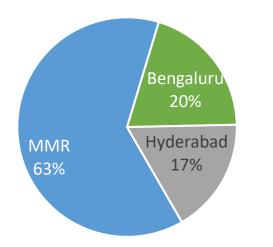
# Hospitality City-wise performance



FY19 Segment Revenue Rs 9,137 Mn



FY19 Segment Profit\* Rs 3,566 Mn



	FY19	FY18	FY17	CAGR
Total Keys	2,331	2,328	2,259	1.6%
ADR (Rs.)				
MMR	8,086	7,629	7,700	2.5%
Bengaluru	8,756	8,620	8,968 <sup>1</sup>	-1.2%
Hyderabad	8,205	7,896	7,792	2.6%
Combined	8,218	7,840	7,822	2.5% 🕇
Occupancy %				
MMR	76%	73%	67%	900 bps
Bengaluru	77%	75%	<b>74%</b> <sup>1</sup>	300 bps
Hyderabad	76%	72%	69%	700 bps
Combined	76%	73%	67%	900 bps
RevPAR (Rs.)				
MMR	6,178	5,543	5,126	9.8%
Bengaluru	6,757	6,447	6,665 <sup>1</sup>	0.7%
Hyderabad	6,234	5,694	5,349	8.0%
Combined	6,283	5,716	5,276	9.1%

MMR: Mumbai Metropolitan Region

<sup>1</sup> FY17 performance includes full year of Bengaluru Hotel, though statutory financials include Bengaluru Hotel revenues and expenses only from November 1, 2016 (effective date of merger)

\*Segment Profit before Interest Depreciation and Tax

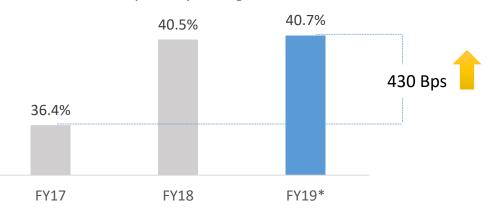


Actively engage with hotel management team at each hotel to set operational and financial targets Drive performance through structured monthly review of reports generated by each hotel Discuss and optimize pricing strategies to maximize room yield Conduct periodic meetings with hotel operator's leadership teams Review competitor set performance and penetration Review and execute renovation plans

Market Leading Operating Parameters

- 14%Employee Cost as a % of<br/>Revenue (FY19)<br/>Staff per room ratio at 1.2
  - 7% Power & Fuel Cost as a % of Revenue (FY19)

#### Consistent improvement in Operating Performance Hospitality Margins%\*\*



\* Excludes impact of Forex Movement Rs 154 Mn

\*\* Segment Profit before Interest Depreciation and Tax

#### Identification of Location, Land Acquisition

- Comprehensive market selection process
- Management's expertise and know-how plays a vital role in location selection

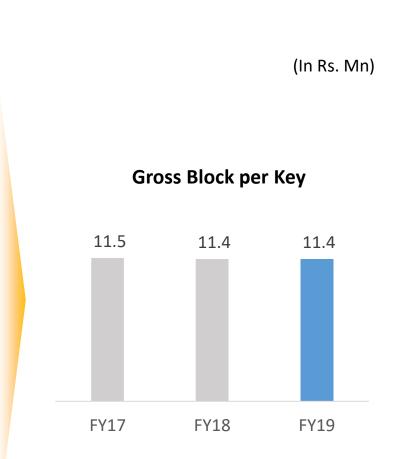
#### **Project Planning**

- In-house teams that cater to various facets of project planning
- Robust use of technologies and products to drive efficiencies

#### **Execution and Construction**

- Standardized designs and defined process → streamline cost and time
- Obtain the requisite approvals and clearances
- Monitor development process, costs and quality





#### \*Excluding Revaluations



# Strategy of **co-locating projects** augur well for **Business Demand**

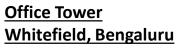
coupled with optimal utilization of available land

#### Office and Retail (0.9 Mn sqft)



<u>Office Tower</u> <u>Sahar, Mumbai</u>

374K sq ft in Prime Location



**109K** sq ft





#### Inorbit Mall Whitefield, Bengaluru

260K sq ft of Retail area

(Multiplex under construction)

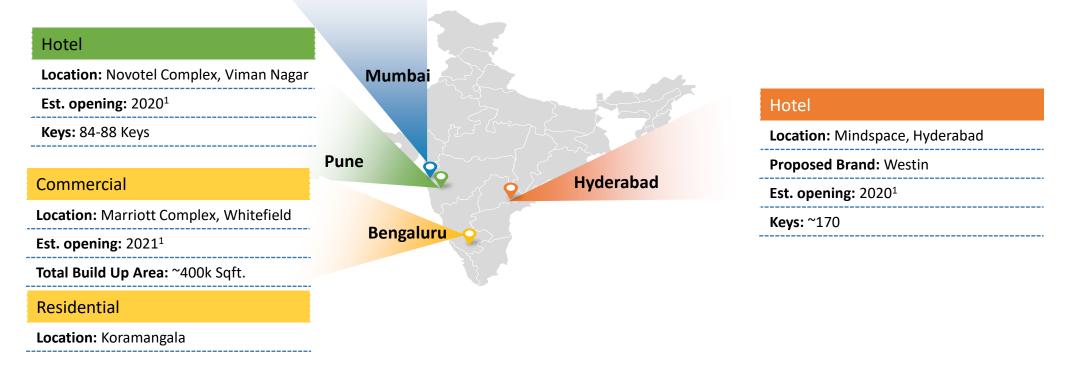
<u>The Orb</u> <u>Sahar, Mumbai</u>

**123K** sq ft Food & Beverage Hub in Prime Location



# Proposed Development Pipeline in Key Business Districts

	Hotel and Convention Center	Hotel	Commercial
Location	Renaissance Complex, Powai	Airoli, Navi Mumbai	Renaissance Complex, Powai
Proposed Brand	'W'	Hyatt Regency	-
Est. opening	2022 <sup>1</sup>	2022 <sup>1</sup>	2021 <sup>1</sup>
Keys / Total Build Up Area	~150 Keys & ~40k Sqft Convention Center	~260	~750k Sqft



#### Note

1. Dates are based on management estimates, subject to approvals





#### **Energy Initiatives**

- ✓ 42% of electricity sourced from renewable energy sources (FY19)
- Power consumption down 9% per key (FY16 to FY19)



#### Water Management

- ✓ Rain-water harvesting
- ✓ Aerators for water taps & Showers



#### **Minimizing Plastic Usage**

- Shifting to Bio-degradable plastic wherever possible
- ✓ Single-use plastic usage being phased out



#### Waste Management

- ✓ Sewage Treatment Plants
- Organic Waste Composter
- ✓ Responsible disposal of e-waste
- ✓ Recycle used cooking oil

#### On going key Initiatives

 Installation of Water bottling plants at the Hotels – replacing plastic bottled water with glass bottles

# Socially Responsible





Partnering with TRRAIN

Creating Livelihood and skilling Differently Abled People through an initiative called **Pankh** by TRRAIN

- Chalet Hotels Limited training 40 young people
- Targeting to train ~100 individuals by the end of FY20





TRRAIN is a public charitable trust formed in 2011, with the vision of empowering people in India through skills development.

# Awards & Certifications



#### Swachhata Survekshan 2020 – MCGM

– Renaissance Mumbai Convention Centre Hotel & Lakeside
 Chalet – Mumbai, Marriott Executive Apartments



#### Best Business Hotel in Maharashtra Business Leaders Award 2019

- Four Points by Sheraton, Vashi



#### Highest Reduction in Energy Intensity -Marriott International at the APEC Awards

Renaissance Mumbai Convention Centre Hotel & Lakeside
 Chalet – Mumbai, Marriott Executive Apartments



**Best Business Hotel** South Region 2<sup>nd</sup> Quarter 2019 Awards – The Westin Hyderabad Mindspace



Hotel Manager of the Year National Award 2019 – J W Marriott Mumbai Sahar Executive Chef of the Year (West Zone)

PR Manager of the Year (West Zone)

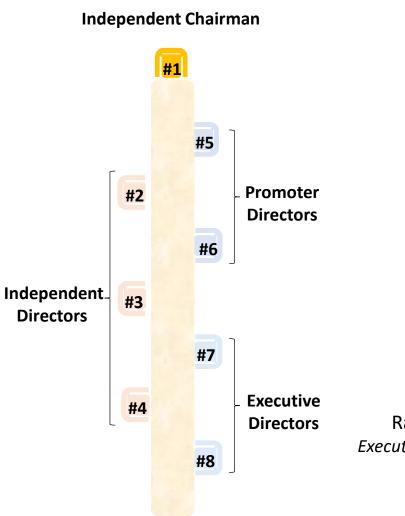
– Renaissance, Mumbai

#### USGB Gold Leed Certification

- JW Marriot Mumbai Sahar
- Marriott Whitefield Bengaluru



# The Board of Directors





In the order of Standing (Left to Right)

Rajeev NewarNeel RahejaHetal GandhiRavi RahejaJoseph Conrad D'SouzaExecutive Director & CFONon-Executive DirectorChairmanNon-Executive DirectorIndependent Director

#### In the order of Seating (Left to Right)

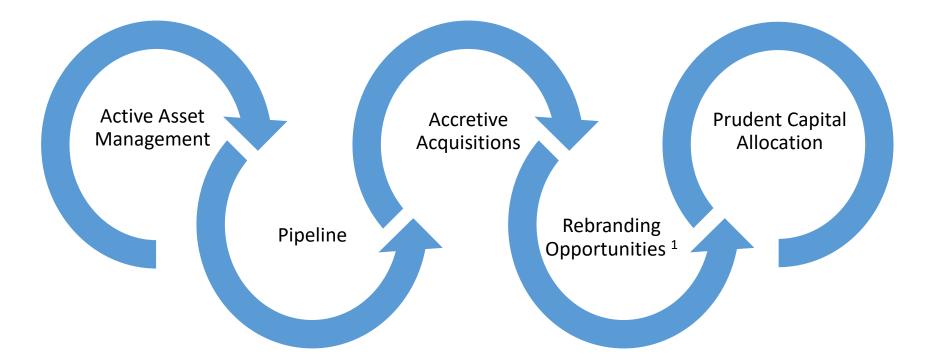
Arthur William De Haast Independent Director

Radhika Piramal Independent Director Sanjay Sethi Managing Director & CEO

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# Clear Strategy to Drive Future Growth





<sup>1</sup> The Westin Hyderabad Mindspace: Dec 31 2021; Renaissance Mumbai Convention Centre Hotel and Lakeside Chalet, Mumbai-Marriott Executive Apartments Powai: Mar 31 2020, Four Points by Sheraton Navi Mumbai, Vashi Franchise Agreement: Dec 31, 2021

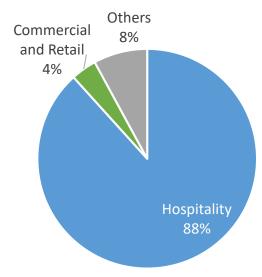
# Business Performance



# Consolidated Profit / Loss Statement

Particulars	9MFY20	FY19	FY18	FY17	(In Rs. Mn) CAGR FY17-FY19
Revenue from Operations	7,538	9,872	7,955	6,803	20.5% 🕇
Other income	176	476	557	2,187	
Total Income	7,714	10,348	8,513	8,990	7.3%
Total Expenditure	4,804	6,679^	5,508	4,907	16.7%
EBITDA	2,910	3,668	3,005	4,083	-5.2%
Margin %	37.7%	35.5%	35.3%	45.4%	
Operating EBITDA	2,734	3,192	2,447	1,896	29.8%
Margin %	36.3%	32.3%	30.8%	27.9%	
Depreciation and Amortisation	848	1,154	1,116	1,270	
Finance costs	1065	2,657	2,119	2,180	
Exceptional items <sup>1</sup>	(37)	-41	-1,218	0	
Profit/(Loss) before income tax	960	-183	-1,448	633	
Tax Expense	385	-107	-520	-758	
Profit/(Loss) for the period	574	-76	-929	1,391	
Other comprehensive (expense)/income	(6)	-8	15	0	
Total Comprehensive Income for the period	569	-84	-914	1,391	
EPS (In Rs.)	*2.92	-0.4	-5.9	8.7	

Hospitality the leading business driver (Total Income FY19)



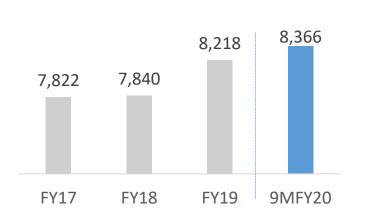
<sup>1</sup>Exceptional Item on account of accounting adjustments for Residential Property at Koramangala Bangalore

\*not annualized ^Includes Exchange loss of Rs 199 mn

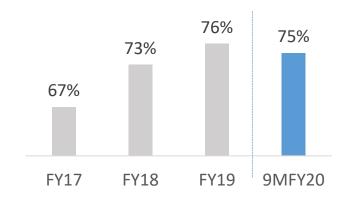
Operating EBITDA is excluding other income

# Hospitality Portfolio Performance



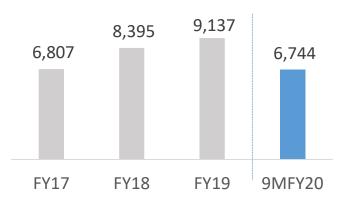


ADR (Rs.)

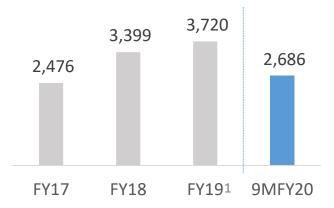


**Occupancy %** 







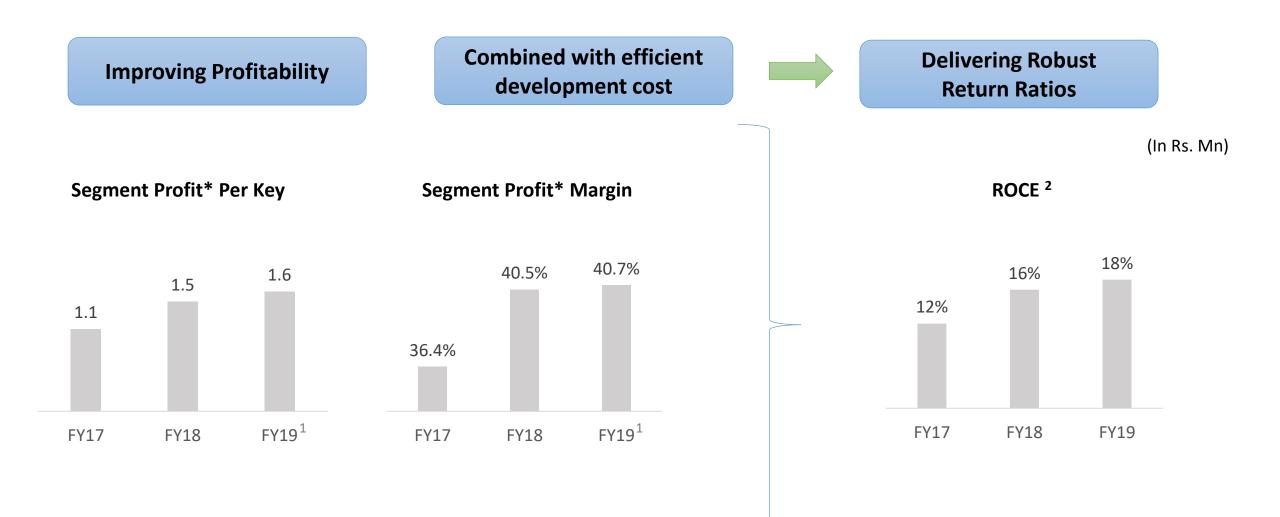


(In Rs. Mn)

\* Segment Profit before Interest Depreciation and Tax <sup>1</sup> Excludes impact of Forex Movement Rs 154 Mn

# Hospitality: Driving Returns

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\* Segment Profit before Interest Depreciation and Tax

<sup>1</sup> Excludes impact of Forex Movement Rs 154 Mn

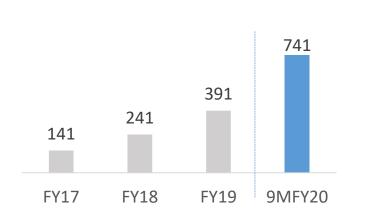
<sup>2</sup> ROCE= Segment Profit/Capital Employed

# Retail & Office Space

(In Rs. Mn)

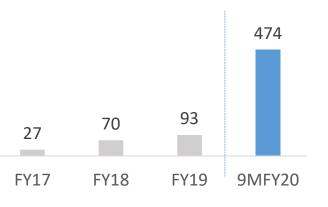
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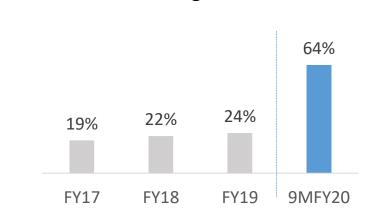
HOTELS



Revenue







Margin %

#### The Orb at Sahar



\* Segment Profit before Interest Depreciation and Tax Includes Straight Line Impact on lease rentals of Rs. 329 mn in 9MFY20, Rs.96 Mn FY19, Rs. 6 Mn FY18, Rs. 6 Mn FY17



#### (In Rs. Mn)

Particulars	Sep 30, 2019	March 31, 2019	March 31, 2018
Fixed Assets	20,131	20,492	21,211
Capital Work in-progress	498	342	218
Investment Property	6,951	6,810	6,737
Goodwill	226	226	226
Other Non-Current assets	1,828	1,735	1,711
Current Assets 1	5,923	5,994	7,057
TOTAL ASSETS	35,558	35,599	37,160
Total Equity	14,646	14,255	4,955
Total Gross Debt	14,494	14,942	27,093
Preference Capital	892	518	160
Other Non-Current Liabilities	652	701	854
Current Liabilities <sup>1</sup>	4,874	5,183	4,098
TOTAL EQUITY AND LIABILITIES	35,558	35,599	37,160

<sup>1</sup>Bengaluru Residential Project:

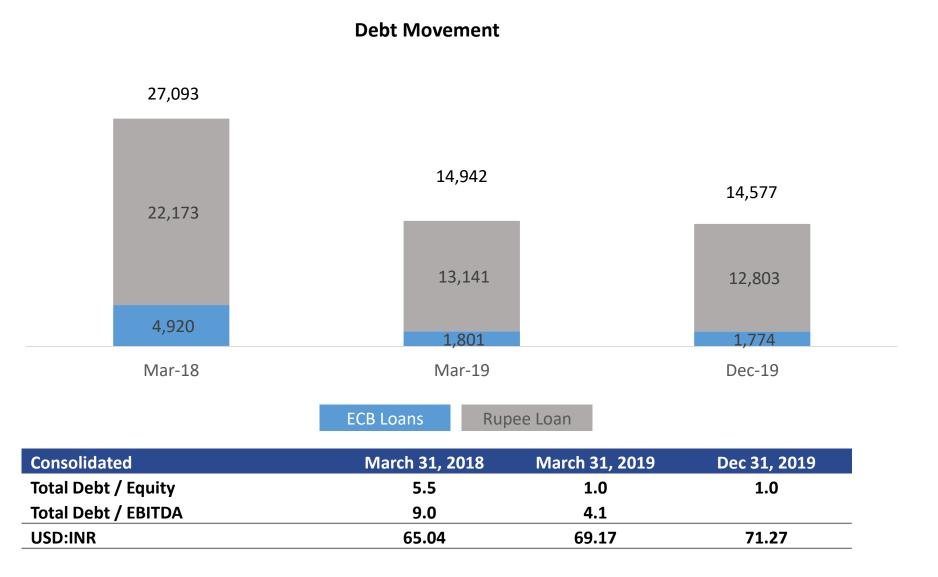
• Inventory of Rs. 3,822 Mn (Sep 19), Rs. 3,814 Mn (March 19) and Rs. 2,756 Mn (March 18)

• Advances and Provisions of Rs. 2,822 Mn (Sep 19), Rs. 3,040 Mn (March 19) and Rs. 2,051 Mn (March 18)

## **Debt Position**

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(In Rs. Mn)



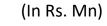
Excluding Preference Share Capital

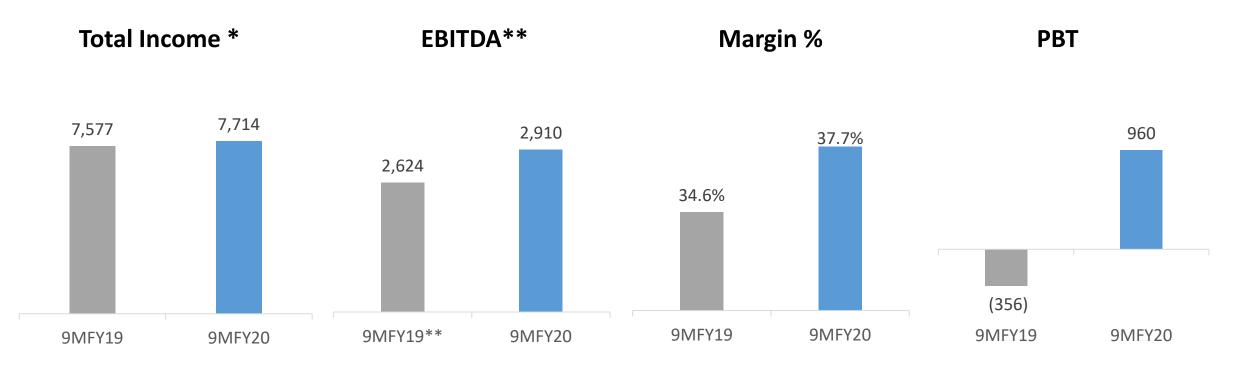
# 9MFY20 Performance





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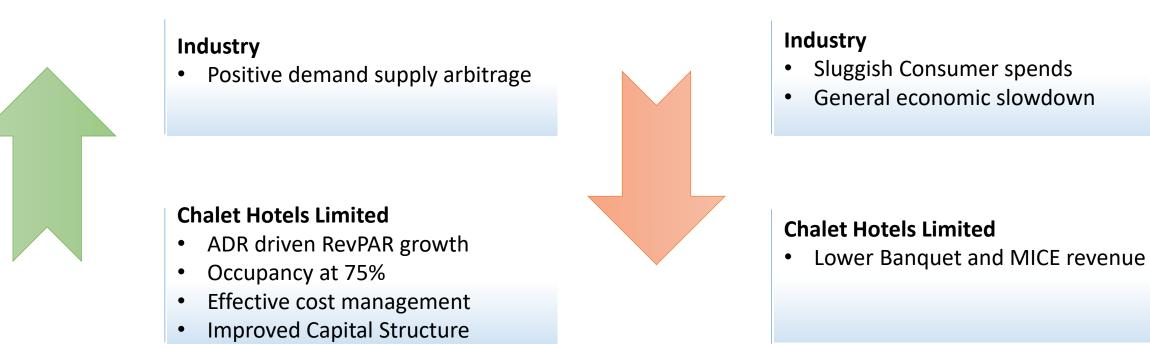


\* Treasury income lower by Rs 143 mn

\*\*Includes Exchange loss of Rs 148 Mn (CY NIL)

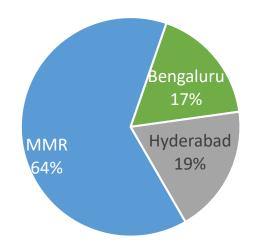
# Highlights of the Quarter



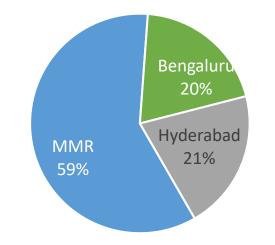




#### 9MFY20 Revenue Rs 6,744 Mn



9MFY20 Segment Profit\* Rs 2,686 Mn



	9MFY20	9MFY19	YoY%	FY19
ADR (Rs.)				
MMR	8,149	7,858	4%	8,086
Bengaluru	8 <i>,</i> 995	8,511	6%	8,756
Hyderabad	8,547	7,906	8%	8,205
Combined	8,366	7,977	15%	8,218
Occupancy %				
MMR	74.5%	74.4%	15 bps	76%
Bengaluru	76.1%	75.3%	80 bps	77%
Hyderabad	73.7%	74.7%	-100 bps	76%
Combined	74.7%	74.6%	10 bps	76%
RevPAR (Rs.)				
MMR	6,075	5,846	4%	6,178
Bengaluru	6,846	6,411	7%	6,757
Hyderabad	6,301	5 <i>,</i> 904	7%	6,234
Combined	6,245	5,951	15%	6,283

\*Segment Profit before Interest Depreciation and Tax

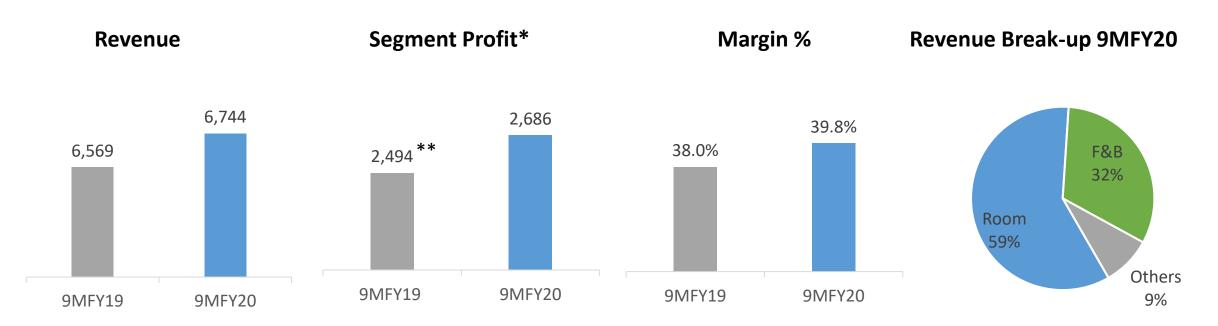
MMR: Mumbai Metropolitan Region

# Hospitality Segment 9MFY20

(In Rs. Mn)

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\*\* Includes Exchange loss of Rs 139 Mn (CY NIL)

# Retail & Office Space



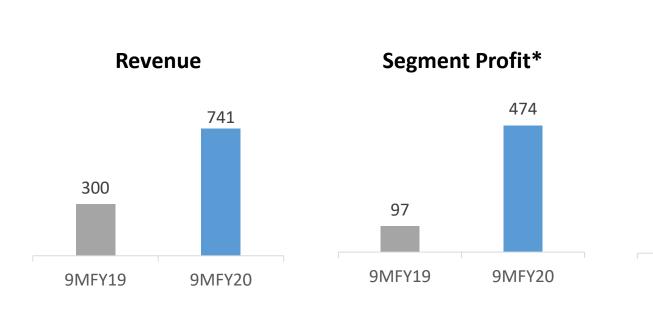
64%

9MFY20

Margin %

32%

9MFY19



#### Updates:

- Straight Line Impact on lease rental
  9M: Rs.329 mn (PY: Rs.72 mn)
- Sahar Office Tower
  - All fit-outs completed
  - ~90% occupancy
- The Orb Sahar Retail
  - 17 Outlets opened
- Inorbit Mall Bengaluru
  - Improved rentals

# Consolidated Profit / Loss Statement



(In Rs. Mn)

Particulars	9MFY20	9MFY19	YoY%	FY19
Total Income	7,714	7,577	1 2%	10,348
Total Expenditure	4,804	4,805	0%	6,519
EBITDA Before Exchange Loss	2,910	2,772	<b>†</b> 5%	3,829
Exchange Loss/(Gain)	-	148		161
EBITDA	2,910	2,624	11%	3,668
Margin %	37.7%	34.6%		35.5%
Depreciation and Amortisation	848	859		1,154
Finance costs	1065	2096	-49%	2,657
Exceptional items <sup>1</sup>	(37)	(25)		(41)
(Loss)/Profit before income tax	960	(356)		(183)
Tax Expense	385	(147)		(107)
(Loss)/Profit for the year	574	(209)		(76)
Other comprehensive (expense)/income	(6)	(5)		(8)
Total Comprehensive Income for the period / year	569	(214)		(84)
EPS (Rs.)	*2.92	*(1.22)		(0.43)

<sup>1</sup>Exceptional Item on account of accounting adjustments for Residential Property at Koramangala Bangalore \*not annualized

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This release has been prepared by Chalet Hotels Ltd (CHL) and the information on which it has been based has been derived from sources that we believe to be reliable. Whilst all reasonable care has been taken to ensure the facts stated are accurate and the opinions given are fair and reasonable, neither CHL, nor any director or employee of CHL shall in any way be responsible for the contents.

Certain statements in this release concerning our future growth prospects are forward-looking statements within the meaning of applicable securities laws and regulations, and which involve a number of risks and uncertainties, beyond the control of the Company, that could cause actual results to differ materially from those in such forward-looking statements.

The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding fluctuations in earnings, our ability to manage growth, intense competition including those factors which may affect our cost advantage, wage increases, our ability to attract and retain highly skilled professionals, political instability, legal restrictions on raising capital or acquiring companies outside India, and unauthorized use of our intellectual property and general economic conditions affecting our industry.

Chalet Hotels Limited may, from time to time, make additional written and oral forward looking statements, including our reports to shareholders. The Company does not undertake to update any forward-looking statement that may be made from time to time by or on behalf of the company. The Company also expects the media to have access to all or parts of this release and the management's commentaries and opinions thereon, based on which the media may wish to comment and/or report on the same. Such comments and/or reporting maybe made only after taking due clearance and approval from the Company's authorized personnel. The Company does not take any responsibility for any interpretations/ views/commentaries/reports which may be published or expressed by any media agency, without the prior authorization of the Company's authorized personnel.

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# Thankyou

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